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Cover photo: Javier Cuadrado
Dear Friends,

This report covers some of the activities undertaken by Manos Unidas in 2019, the 60th anniversary of its foundation. All these initiatives were made possible thanks to the support of thousands of people who, like you, trusted our daily activities and joined us in the battle against hunger and poverty initiated, with enthusiasm and determination, by those brave women of Catholic Action to whom we owe so much.

It’s been six decades now since the women and men making up Manos Unidas, proud of our origins, have striven to work with the same spirit and dedication as our foundresses, committed to achieving equality, rights and dignity for all, men and women alike.

With the 2019 campaign, Manos Unidas began a new triennium (2019-2021) with which we wish to contribute to the defense of human rights; rights for which we have been working sixty years, convinced that “all human beings are born free and equal in dignity and rights”, although some don’t pay much heed to this declaration. As we are an organization founded by women, on our 60th anniversary we dedicate our annual campaign to working for all those women who, in the 21st century, still remain alienated, who are not independent and whose voices are not heard, however loud they are raised...

As you will see in this edition, in 2019 we also wanted to pay tribute to the thousands of people who have accompanied us all these years, without whose commitment our work would not have been possible. And we have redoubled our efforts to prevent, in a world of abundance, “the borders of hunger from still being written with strokes of death”, as set forth in our founding statement.

In 2019, Manos Unidas’ 72,824 partners and collaborators made it possible for our fight against poverty to reach more than one and a half million people through 540 development projects in 57 countries.

With my sincere thanks, on behalf of Manos Unidas, I encourage you all to continue with the ambitious legacy of our founders, with the hope that one day we will be able to say THE END has come in the history of the fight against hunger.

THANKS to you all.

Clara Pardo
President of Manos Unidas
Manos Unidas is the Spanish Catholic Church Organisation for the aid, promotion and development of the most disfavoured and developing countries. It is at the same time a Catholic, secular, non-profit Non-Governmental Development Organisation (NGDO), made up of volunteers.

It is our mission to fight against poverty, famine, nutritional deficiency, disease and lack of education; and to work to eradicate the structural causes producing them: injustice, unequal distribution of goods and opportunities among people and communities, ignorance, prejudices, lack of solidarity, indifference and the crisis of human and Christian values.

In 1955 the World Union of Catholic Women’s Organisations declared “war against hunger”. In 1959 the call was seconded in Spain by the Catholic Action Women, constituting the “Campaign Against Hunger in Spain”, which later would become known as Manos Unidas.
The broad participation of volunteers at all levels and in all areas of the organisation’s work continues, to this day, being one of our hallmarks. At the end of 2019, Manos Unidas had a human team of 5,788 volunteers – a figure that has been increasing in recent years –, and 147 people hired. 81% of the total members making up this team are women.

The social base of Manos Unidas is comprised of 72,824 members and collaborators. Their contributions continue to be the NGO’s largest source of income for carrying out its development for cooperation and awareness-raising tasks.

With a diocesan structure –and its Central Services located in Madrid–, Manos Unidas is present all over the Spanish territory through 72 Delegations and over 500 regional associations, thanks to which many people can be locally involved in the organization’s activities.

Also, the number of local partners in Africa, Asia and America amounts to about 500 organizations – NGOs, religious congregations, associations, cooperatives, etc. – with whom these development projects are implemented in the most impoverished populations on the planet.

To all the people committed to Manos Unidas...

Thank you very much!

Structure

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Networks

Manos Unidas carries out its work in coordination with other national and international organizations, and year after year, it consolidates its participation in networks in order to address the root causes of hunger and poverty all over the world.

At the end of 2019, Manos Unidas was part of:

- Asociación Española de Fundraising.
- CIDSE, Catholic International Cooperation for Development and Solidarity.
- CONCORD, Confederation for Cooperation of Relief and Development NGOs.
- CONGDE, Coordinator for Spanish Development NGOs.
- Consejo Nacional de Misiones.
- Dicasterio para el Servicio al Desarrollo Humano Integral.
- Enlázate por la Justicia.
- Fondo de Nueva Evangelización.
- Foro de Laicos.
- Fundación Sur.
- Observatorio de Responsabilidad Social Corporativa.
- Pacto Mundial.
- Plataforma del Voluntariado en España.
- WUCWO, World Union of Catholic Women’s Organisations.
**GOVERNING BODIES**

**GENERAL ASSEMBLY**

- President: Clara Pardo
- 72 Diocesan Delegate-Presidents
- 1 Representative from the Central Services
- Standing Committee

The General Assembly is the supreme governing body of Manos Unidas. It meets twice a year.

**STANDING COMMITTEE**

The Standing Committee is the governing body that, subordinated to the General Assembly and following its guidelines, directs Manos Unidas operations. It meets once a month.

- President: Clara Pardo
- Management Secretary: Sec. Gen. Catholic Action
- Technical Secretary: Vacant
- Councillor: Mons. Carlos Escribano
- Vice councillor: Óscar García
- Vice-president: Guadalupe Sierra
- Secretary: José Valero
- Treasurer: Genaro Seoane

*Since October 2019, Catalina Seguí replaces Juan Martí as Assembly representative.*

**DIOCESAN DELEGATIONS**

**DIOCESAN MANAGEMENT TEAM**

- President/Delegate
- Vice-President/Vice-Delegate
- Councillor
- Secretary
- Treasurer

**MANAGEMENT BODY**

**CENTRAL SERVICES**

Central Services are the technical and management services in charge of implementing the agreements adopted by the Association’s governing bodies.

- President: Clara Pardo
- Secretary General: Ricardo Loy

  **Management Secretary**
  **Technical Secretary**

  **Resources & HR Administration Dept.**
  Mª Carmen Peláez

  **Education for Development Dept.**
  Guadalupe Sierra

  **Communication and Public Presence Dept.**
  Cecilia Pilar

  **Financial Management Dept.**
  Genaro Seoane

  **Delegations Area**
  Carmen Sebastián

  **Projects Area**
  Isabel Vogel
These pages reflect the constant work of the many people who collaborate with Manos Unidas 365 days a year. The work is carried out by our diocesan Delegations and Central Services, which is being done with an exemplary commitment to service, focusing on so many people going through situations of precariousness, poverty and injustice, seeking to serve them with the development projects organized every year by the Association.

In 2019 Manos Unidas looked with gratitude to the past, as it has been committed to working with the poor for 60 years. Sixty years of effort and work well done, recognized by all those who, year after year, give us their support. The first “Campaign Against Hunger” emerged from a manifesto made in 1955 by the World Union of Catholic Women’s Organizations that wanted to address hunger in the world and defeat it. It sought to raise awareness and change things causing hunger in so many countries. In Spain it was welcomed and materialized in 1959: Manos Unidas had been born.

Those Catholic Action women dared to dream. They started with two simple actions: a national charity collection to raise money to palliate hunger in the world through projects, and the holding of a voluntary fasting day to help raise awareness on this great problem. That was sixty years ago and this work approach is still applied and proposed by Manos Unidas today.

In this task, Manos Unidas volunteers have always played a fundamental role. They have anonymously and generously committed themselves to serving their brothers and sisters. Pope Francis told them: “I ask the many volunteers, who merit recognition for being the first to see the importance of such concern for the poor, to persevere in their dedicated service. Dear brothers and sisters, I encourage you to seek, in every poor person whom you encounter, his or her true needs; not to stop at their most obvious material needs, but to go further and discover their inner goodness, paying heed to their background and their way of expressing themselves, and in this way to initiate a true fraternal dialogue. Let’s set aside the divisions born of ideological and political positions; let’s fix our gaze on what is essential, on what does not call for a flood of, but gaze of love and an outstretched hand” (Francis, Message for the Third World Day of the Poor, 8).

In last year’s campaign, Manos Unidas focused on women from least-developed countries. There was an Indian woman on the poster, who could very well represent a woman anywhere in the world, and it has a great slogan: THE WOMAN OF THE 21ST CENTURY, NO INDEPENDENCE, NO SAFETY, NO VOICE. These are three provoking denials. Things are changing, but this century that aims to be the definitive one for so many social scourges, is also highlighting them more clearly than ever. It is a slogan to make us think, and change; it is a slogan to respect God’s plan for human beings, whom I believe He created equal in rights and dignity (cf. Gen 5.2).

Thank you for your commitment to all members of the Association, its members, volunteers, collaborators, benefactors and workers for their concern for the most vulnerable, expressed through constant, generous and well-done work.

+ Carlos Escribano Subias
Bishop of Calahorra & La Calzada-Logroño and Manos Unidas Councillor
Manos Unidas, inspired by the ethical value of solidarity, the Gospel and the Social Doctrine of the Church, fosters two lines of work:

- Raising the awareness and denouncing the existence of hunger and poverty, their causes and possible remedies.

- Obtaining economic means to finance the programmes, plans and comprehensive development projects aimed at dealing with these needs.
Raising the awareness of Spanish society is one of our two lines of work. To provide solutions to the causes of hunger, we disclose the unjust realities faced by southern communities that support and promote reflection on lifestyles which, from the North, make the construction of a better future difficult for everyone.

Working for human rights has formed part of Manos Unidas’ mission since the beginning. We have learned that the right to food, which drives our fight against hunger, is not an isolated right, but that it is related to the rest of human rights. To defend the dignity of persons, we fight for the effective fulfilment of their rights. This is why our work to transform unjust situations is proposed from a rights-based approach.

Last year we celebrated our 60-year anniversary with the campaign We believe in human equality and dignity and, being the first year in a three-year period dedicated to human rights, we addressed some sectors of intervention that can contribute to making sustainable development possible without leaving anyone behind: education, health, water and sanitation, power, resources for a life of dignity and equality and the empowerment of women.

We recognize that some of the indicators of decent life, such as education or health, have improved in recent years. However, sustainable comprehensive development is still impossible for millions of people. We have an obligation to continue to transmit messages that invite us, from our field, to collaborate in the creation of a mentality and habits of life more in line with the equitable distribution of goods. Our model of development must rest on the dignity of the person and enable the "right to development" of every human being.
From the Delegations

Thanks to the collaboration of volunteers, parishes, organizations and companies, Manos Unidas’ 72 Delegations work on raising awareness at local level regarding the causes of hunger and obtain the necessary resources to sustain our development cooperation work in the countries of the South.

Among the awareness-raising activities organized by the Delegations throughout the year, we must highlight those carried out during the launch of the Manos Unidas annual campaign in February. Thanks to the involvement of thousands of volunteers and the presence and participation of missionaries and local partner representatives we work with in the South, we bring the reality of the poorer populations closer to the media, public institutions, parishes, schools, universities and social and cultural spaces all over Spain.

From Link Operation

Link Operation is an activity aimed at relating individuals or groups (schools, universities, parishes, companies, professional groups) with one or several of the projects supported by Manos Unidas in the south. During 2019, 405 Link Operations were carried out, which raised the awareness of the Spanish population on the living conditions of the communities we support and helped to raise funds to finance the “Enlazado” project as well as others promoted by Manos Unidas.

405 Link Operation in 2019

From the parishes

In 2019 Manos Unidas continued its work in the Spanish parishes as spaces essential for promoting the commitment of Christian communities to the most impoverished. Our Delegations carried out various activities in parishes, for example, exhibitions, talks, charity dinners, walks, etc., with the dual purpose of raising awareness of the reality of many people in the South—especially women—and leading a life that is consistent with Jesus’ teachings.

Likewise, we promote meetings for reflection and publish the document “Manos Unidas in Parishes. A Support Guide for Delegations”, an important tool so Delegations can give fresh impetus to parish spaces.

From the companies

We count on the collaboration of companies that, through their corporate social responsibility policies, are committed to our organization’s goals supporting development initiatives with which they feel identified. In 2019, we maintained contact with nearly 1,000 local and national companies, also contributing to raising the awareness of the corporate and labour environment where there is still a significant scope for action.
During 2019 many activities were held to commemorate our 60th anniversary and to continue contributing to raising awareness and funds for the financing of development projects. Among other activities, we must highlight the charity runs organized simultaneously in more than 30 towns in Spain under the slogan “Manos Unidas se pone en marcha” and the great meetings and pilgrimages in Santiago de Compostela, Montserrat and El Rocio.

With the Manos Unidas 60th Anniversary Awards we wanted to recognize and support the work of institutions, companies and people without which our task would be impossible: the Congolese activist Caddy Adzuba, La 2, RTVE, Europa Press, journalists Rosa Maria Calaf and Nicolás Castellano, La Noche de Cadena 100, Banco Santander España, missionary Bernarda Garcia and, as the oldest volunteer and member, Caridad Roa and Carmina de Miguel. All of them were joined by the Manos Unidas 60th Anniversary Extraordinary Prize, received by H.M. Queen Sofia during the celebration of the 60th Anniversary Concert “Film Music for a New World”.

In addition, last year we reinforced our communication and education for development work to be more present in Spanish society, disseminating our Campaign messages as well as the experience gained after six decades of existence. With this objective we carried out, once again, the “24 horas de Manos Unidas” campaign and seek to achieve greater impact with our printed and audiovisual materials, our educational resources and social networks, as well as our magazine, of which we published a special issue with more contents and a larger circulation.

For young people and children

In the tenth edition of the Manos Unidas Video Clip Festival, under the slogan “Do you want to learn to drive along the road to equality?” the videos submitted made us reflect on the long road ahead for our society to achieve full equality between men and women. In this edition we received a total of 1,151 videos: 1,017 in the Schools category (829 in Secondary and 188 in Primary) and 134 in the General category.

While young Spaniards consume more sugar-free drinks than ones with sugar, in countries like Ethiopia or Haiti, the majority of the population does not have access to ingest the required caloric intake. To raise awareness in a different way on this situation, in 2019 we launched GIVE, “a drink that does not quench your thirst, but does satisfy your hunger.” Although the drink did not go on sale, it was possible to donate its price – equivalent to that of an average drink of this kind, to support Manos Unidas projects.

manosunidasrefrescogive.org

Bearing the little ones in mind, we launched the charity game Proyectis; an ideal game for sharing moments of leisure with the family while we promote our development work and raise awareness on the problems and injustices faced by the communities we support.

La Noche de CADENA 100: a song for Senegal

Children from Sangue, in Senegal, were the protagonists of the 2019 Noche de CADENA 100. For more than a decade, the COPE group has donated part of the proceeds from this musical event to a Manos Unidas project. Thanks to the support of all the collaborators and the selfless participation of the performers, Manos Unidas and Sister Hortensia made schooling possible for hundreds of girls and boys.
We are committed to education for development in order to achieve a change of structures, values, attitudes and behaviours to promote building a more just and a more cohesive society. Within this framework, we highlight the initiatives we launched jointly in 2019 with the universities of Santiago de Compostela, Murcia and Madrid Carlos III, with the aim of reflecting and disseminating the Sustainable Development Goals.

On the occasion of the COP25 climate change conference being held in Madrid, young people from different Manos Unidas delegations took part in different spaces of reflection and mobilization. Especially relevant was the meeting held on 7th December among Manos Unidas young people, the CIDSE organizations team that attended COP 25 and young people from Latin American and African countries. They all shared the situation of the negotiations and the work being carried out by these young people in their respective countries.

Last year we continued working with CIDSE, the international alliance of Catholic development organizations, and Enlázate por la Justicia, the equivalent national network. In 2019 we highlight our joint participation in the activities held during the celebration in Rome of the Special Synod for the Amazon.

On the other hand, our work alongside Enlázate por la Justicia was reflected in various activities throughout the year and in the development and publication of awareness-raising materials, which addressed the relationship between our daily habits and social and environmental issues, inspired by the call to reflection and action which resulted in the Encyclical Letter Laudato si.'

Education for development at universities

We are committed to education for development in order to achieve a change of structures, values, attitudes and behaviours to promote building a more just and a more cohesive society. Within this framework, we highlight the initiatives we launched jointly in 2019 with the universities of Santiago de Compostela, Murcia and Madrid Carlos III, with the aim of reflecting and disseminating the Sustainable Development Goals.
Poverty in the world continues to have a woman’s face: 70% of the poor are women. From our experience of working 60 years in the countries of the South, we are convinced that promoting more egalitarian societies is not only morally right, but also the best way to build a better world.

Therefore, of the 1,556,957 people supported directly through the 540 projects launched last year in collaboration with our local partners in Africa, South America and Asia, almost 60% were women.

Specifically in the field of “women’s rights and equity”, we supported 69 projects totalling €3,776,385 that allowed women to empower themselves and learn and increase their livelihoods, as well as their social and political participation.

In 2019, we initiated a three-year work plan based on human rights, in which we framed all our projects to promote development and equity from a rights-based approach. This approach is a way to understand development cooperation that promotes not only access to goods and services, but also the quality, sustainability and active participation of all actors involved, including the local authorities responsible in each case. These projects also include 65 initiatives approved in 2019 that promote peace, human rights and the strengthening of civil society and of the organizations making them up.

Furthermore, we support and accompany a total of 485 local organizations, members of Manos Unidas and promoters of the projects approved during the year, whose role is crucial to the development and formation of a critical social awareness.

The right to food is another of the main axes of our work, as noted in the 103 new projects funded last year in the “supply and livelihoods” sector, for an amount of €9,282,822, i.e. 26% of the total budget executed. These initiatives were aimed at ensuring the autonomy and self-sufficiency of everybody as regards sustainable food production and income required for a dignified life.

A great deal of work lies ahead that we will continue to carry out thanks to the thousands of collaborators and the involvement of a great human team committed to the defence of everybody’s rights.
In 2019 Manos Unidas has approved a total of 540 projects in 57 countries, for a sum of 36,132,624.06 euros.

We also continue to give financial support to projects from previous years. In 2019, the total number of projects has been 903.

103 projects
Food and Livelihood
Amount: € 9,282,822.23
137,706 beneficiaries

172 projects
Education
Amount: € 10,365,325.70
103,854 beneficiaries

73 projects
Healthcare
Amount: € 4,433,228.96
691,113 beneficiaries

36 projects
Water
Amount: € 131,000.00

around the World in 2019

Amount: € 2,006,394.75
130,241 beneficiaries
22 projects

Environment and Climate Change

Amount: € 1,729,805.26
045 beneficiaries
69 projects

Water and Sanitation

Amount: € 3,776,385.00
179,145 beneficiaries
65 projects

Women’s Rights and Equity

Amount: € 4,538,662.16
183,853 beneficiaries
65 projects

Human Rights and Civil Society

% PROJECTS BY SECTOR

Education 32%

Human Rights and Civil Society 12%

Food and Livelihood 19%

Women’s Rights and Equity 13%

Environment and Climate Change 7%

% PROJECTS BY CONTINENT

America 25%

Asia 24%

Africa 51%

Projects

Water and Sanitation

69 projects

Amount: € 1,729,805.26
045 beneficiaries

Women’s Rights and Equity

65 projects

Amount: € 3,776,385.00
179,145 beneficiaries

Human Rights and Civil Society

65 projects

Amount: € 4,538,662.16
183,853 beneficiaries

Environment and Climate Change

22 projects

Amount: € 2,006,394.75
130,241 beneficiaries
Three-quarters of the 48 poorest countries in the world are in Africa. Among the causes, it is worth noting the persistence of 25 armed conflicts, especially in Cameroon, Nigeria, Chad, and chronically in Somalia, Central African Republic and Democratic Republic of the Congo. In addition, last year Burkina Faso suffered a dramatic worsening of insecurity due to the rise of jihadism, which led to the closing of 2,410 schools and more than two million people needing humanitarian aid.

The positive news came from Mali and South Sudan, where government and opposition agreed on a transitional national government. Furthermore, in Sudan the dictatorial regime was deposed and the country should hold free elections in 2020. Also in 2019 the Prime Minister of Ethiopia was awarded the Nobel Peace Prize in his efforts to put an end to the conflict of his country with Eritrea, as well as his role in the reconciliation between Sudan and South Sudan.

Corruption, poor governance and climate change – with persistent drought and erratic and unpredictable rainfall – severely affected crops and increased food insecurity in countries such as Ethiopia, Somalia or Kenya, where hunger reached record figures, especially impacting women and children in 16 countries of southern Africa. We must also highlight the devastation brought about by Cyclones Idai and Kenneth, which forced Manos Unidas to implement emergency and humanitarian aid projects in Mozambique, Zimbabwe and Malawi.

Manos Unidas renewed its efforts in 2019 to strengthen the education sector, the main factor of social cohesion, equity, peace culture and human rights. Due to its situation of inequality and exclusion, we reinforce access to the primary and secondary education of girls and, in this regard, we support women through the promotion of income-generating activities, as well as awareness and training programmes designed to foster their autonomy and empowerment.

We also focus on the health and food and livelihood sector through the promotion of agro-ecological practices and training in marketing techniques for communities to improve crops, nutrition, use of water and the associative network. Within the framework of the right to food, and in line with the “Partners Meeting in Francophone Africa” held in Dakar in 2018, last year we held a second meeting in Nairobi for Anglophone partners, which demonstrated the importance of sharing learning to support small-scale farmers.

The situation of refugees and displaced persons worsened, especially for women and children, more exposed to sexual violence and abuse. In order to alleviate this situation of vulnerability, we continue to carry out development, educational and health services projects in camps for refugees and displaced persons, as well as initiatives for accompaniment and reintegration of migrants.

“Something we all have to take care of”

“Thanks to the construction of this market we don’t have to move so far away to sell and stock up on food. We save time and money, because it is more economical. I’m very pleased to be able to sell my products... This market is something we all have to take care of, because it’s very important for the people of Garaloi”.

Mariam Boutou, Mauritania
278 projects
15,879,696.41 euros
31 countries
America Projects

135 projects
11,600,898.27 euros
15 countries

MAIN SECTORS
(by number of projects)

- Food and Livelihood: 44%
- Human Rights and Civil Society: 20%
- Women's Rights and Equity: 17%

Countries with Projects:
- Mexico
- Guatemala
- El Salvador
- Honduras
- Nicaragua
- Dominican Rep.
- Haiti
- Cuba
- Ecuador
- Colombia
- Venezuela
- Brazil
- Peru
- Bolivia
- Paraguay
- Guatemala

*Note: The image contains a map with the above regions marked. The numbers next to each country represent the number of projects.
Last year was characterized by increased instability in various countries on the continent. In addition to the crises already suffered in Haiti, Nicaragua or Venezuela, there are other countries such as Chile, Ecuador or Bolivia; socio-political and economic crises with various causes, but similar consequences: increased crime, a brake on inclusive policies and greater social polarization.

Special mention should also be made of the increasingly evident climate crisis and the parallel extension of the extractivist production model, which often results in a rise in internal and external migration and violence against human rights defenders and environmental issues in countries such as Brazil, Honduras or Colombia, among others.

In this context, Manos Unidas promoted networking as a way to strengthen the incidence and denunciation capacity of our local partners, indigenous and peasant organizations, CIDSE entities and other networks of which we are members like REPAI or Iglesias y Minería. As a result of these dynamics, we highlight our presence in Rome during the celebration of the Synod for the Amazon where we had the opportunity to collaborate with other Church organizations following Pope Francis’ call for the comprehensive and ecological care of creation.

Through the permanent contact with our local partners and the evaluation of our projects, we have verified how productive interventions in the agro-ecological field represent the best response to mitigating the consequences of climate change and, as far as possible, curb their acceleration. In this regard, we continue to strive for an economically-viable family farming system based on the use of organic fertilizers, diversification of production, rational use of water, re-cove ry of native seeds, reforestation with fruit trees, etc. These projects allow greater food security for families, as well as income generation through the solidarity economy approach (self-saving groups, joint marketing or access to alternative markets).

Furthermore, we promote training activities to favour political incidence, the strengthening of organizations, natural resource management and the participation of women, understanding that, in order to reach real changes, we need the active and informed participation of all social actors.

In spite of the prioritization of the production and environmental sector, we continue intervening in the following areas: health, education, access to drinking water, protection of minors or nutrition, mainly in those countries or areas where the State does not have the capacity or the will to address the dramatic situation of the isolated and vulnerable populations who do not have access to these basic services.

Confidence in the project

“I learned how to grow organic cocoa plants and also to how to graft, so now we have new plants that will soon bear their fruits. Therefore we’ll be able to make a bit more money and buy things for the house and, above all, our medicines. My husband and I believe in the project very much and that is why we joined it from the very beginning.”

Ana Anchundia, Ecuador.
During 2019 we remained committed to our work in favour of the most disadvantaged people in places reached by very few international NGOs, and continue to do so through sustainable agriculture, education and vocational training, the defense of human rights and the strengthening of civil society.

India still continues to take up a good part of our work in Asia. The re-election of Narendra Modi as Prime Minister reinforced the Hindu nationalist tendency that neglects minorities, who were already highly discriminated against. That’s why we continue to support the more disadvantaged populations through agricultural, educational, health and community strengthening initiatives, as well as those to help income generation, with special emphasis on women.

Southeast Asian economies continued to grow, as in the case of Philippines, Thailand and Vietnam, countries that benefited, in part, from the trade war between the United States and China. However, this bonanza left out large groups of the population, such as women and rural communities - which are also the most affected by climate change - and which are the main beneficiaries of our projects.

Last year we were able to see the work carried out in Kutupalong, Bangladesh - the largest refugee camp in the world and where the Rohingya people live, exiled from Myanmar -, as well as the cities of Chittagong and Dhaka, where we have implemented water and sanitation projects through new local partners. We also travelled to East Timor, where we hadn’t been for over ten years and where we promote youth employment training projects, the country’s major population group. Besides, we continue to support the impoverished rural population of Cambodia through initiatives for agriculture and rural development adapted to climate change.

We were finally able to enter Syria, where we hadn’t been since the beginning of the war in 2011. We saw first-hand the situation of the population in Aleppo, Homs and Damascus. We met up with different organizations that have been there since the outbreak of war and with which we have already begun to work. On the other hand, in Lebanon, in a turbulent social and political context marked by worsening living conditions, the division existing between different faiths and repulsion regarding political corruption, we continue helping our local partners in their support regarding more vulnerable populations. In the same way, in Palestine, we continue to support the refugee population, women and other marginalized groups.
**“A new profession, a new future”**

Kavita Devi is 24 years old and lives with her husband and three children in the village of Aati, in the state of Rajasthan, India. The family barely used to survive looking after their small plot and raising two goats. With the support provided by Manos Unidas, Kavita learned to sew and with her new income contributes to the family maintenance and has been able to pay back the bank the loan she received to buy a sewing machine. Her family’s quality of life has improved and she has become more respected both at family and community level.
In order to carry out its mission in the fight against hunger, poverty and their causes, and generate significant changes in people’s lives, Manos Unidas supports numerous development projects thanks to the funds obtained from private donors and public bodies, which are intended to finance projects in the most impoverished countries.

Public Funds

Public co-financing comes from grants given by authorities: European, state, government, regional, provincial and town councils. In 2019, it accounted for 11.6 % of institutional earnings. On the whole, Manos Unidas obtained grants from 140 public entities to finance projects for a sum of €4,998,834.59.

At local and regional level, the effectiveness of the coordination between Manos Unidas and its donors is the result of the presence, proximity and working together with our Delegations throughout the national territory, as well as the quality of the design and implementation of the projects, as well as the transparency in accountability, both regarding the communities where the projects are carried out and Manos Unidas’ social base.

This successful working path is possible thanks to the responsibility shared with our local partners. From the long-term commitment we establish and the quality and impact of their work, we have very well identified projects, which enable us to remain faithful to Manos Unidas’ identity.

Private Funds

The direct support for specific projects is an option highly valued by private donors and city councils, whether persons or entities (companies, foundations, professional associations, etc.). We have been working for years to find the most suitable project for each donor who places their trust in Manos Unidas and wishes to allocate its donation to a specific project.

The donor receives a report detailing the content of the project contents—objectives, results, activities, geographical area, beneficiaries—, and once it is completed, it receives a report containing the results achieved and the expenses incurred, with the maximum transparency and clarity. In this way, in 2019 we have more than 90 individuals and private entities who contributed with €2,182,636 to support 88 development initiatives through Manos Unidas.

7,181,470.59 euros raised between public and privates funds
Manos Unidas is a development NGO that works to make the most impoverished communities become self-reliant and enforce rights in a sustainable way. Sometimes, however, we are obliged to devote a part of our funds to emergency actions (interventions to mitigate the consequences of crises such as natural disasters and conflicts) and humanitarian aid projects (interventions not linked to events but to situations that stretch for years).

### Humanitarian Action

**64 humanitarian action projects**

**3,742,404 euros**

**999,215 people supported**

#### Emergencies

In 2019, intense Cyclone Idai hit Mozambique, Malawi and Zimbabwe and led us to opening a special emergency account to raising funds with the Spanish society that were exclusively allocated to this crisis. Manos Unidas launched 15 emergency projects, most of them in Mozambique, the most seriously affected country, which suffered the destruction of cities as important as Beira and the flooding of large rural areas where populations were isolated and cut off.

In addition, like every year, Manos Unidas responded to socio-political crises such as those in Cameroon, South Sudan and Haiti, among others, and to natural disasters occurring in India, the Philippines, Ethiopia and Kenya.

During the past year, we supported a total of 45 emergency actions for a sum of €2,472,368, which implies an important increase compared to 2018 (€1,683,325). Africa is the continent where we support the highest number of emergencies, namely 75 % of the total. The supported population is nearly 400,000 people who were exposed to extreme situations.

#### Humanitarian Aid

On the other hand, our humanitarian aid interventions dealt with entrenched crises such as those in the Middle East and Horn of Africa, where our local partners alerted us of the most urgent needs very complicated in contexts.

In Syria, Lebanon, Israel and Ethiopia we supported children, young people and refugee women; in South Sudan we did the same with internally displaced persons and in Eritrea we helped the population in a situation of extreme vulnerability. This type of interventions amounted to 19 last year for an amount in excess of €1,250,000.

In short, both climate change and bad governance are recurring causes of very difficult situations for many people who live in the most arid and punished zones of the planet. Migration, shelter and displacements are increasingly more significant and numerous, as is the case in Venezuela and various countries in sub-Saharan Africa. That's why Manos Unidas supported the populations in entrepot or host countries (Colombia, Peru, on the one hand, and Morocco, on the other). In 2019 we supported a total of almost 300,000 migrants, displaced people or refugees in situations of maximum precariousness and vulnerability.
Our Transparency

Manos Unidas is an organisation strongly committed to the TRANSPARENCY of its funds; it is one of our values as an institution and a faithful reflection of our accountability to society that trusts us.

Manos Unidas complies with all transparency and best practice requirements established by Fundación Lealtad.

Manos Unidas has been designated by the Spanish Agency for International Development Cooperation as a qualified body to receive funding.

Manos Unidas complies with all transparency tool and best practice requirements established by the Spanish NGDO Coordinator.

Our annual accounts have been audited by Espaudit Gabinete de Auditoría, S.A.

(See page 26)

€ 43,237,328 raised in 2019

88.1% of the income comes from the private sector, and 11.9% from public sector

89.2% allocated to Manos Unidas’ Aims, 83.9% to Development Projects and 5.3% to Awareness-raising

44.3% of the income comes from our members
**SOURCE OF INCOME**

<table>
<thead>
<tr>
<th>Private Income: 88.1%</th>
<th>Public Income: 11.9%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Members and donors (1) 19,032,374.-</td>
<td></td>
</tr>
<tr>
<td>Parishes and Religious Institutions 8,833,278.-</td>
<td></td>
</tr>
<tr>
<td>Schools 977,987.-</td>
<td></td>
</tr>
<tr>
<td>Emergencies 842,872.-</td>
<td></td>
</tr>
<tr>
<td>Inheritances and bequests 5,157,018.-</td>
<td></td>
</tr>
<tr>
<td>Others 3,034,212.-</td>
<td></td>
</tr>
<tr>
<td>TOTAL PRIVATE SECTOR 37,877,741.-</td>
<td></td>
</tr>
</tbody>
</table>

**TOTAL INCOME 2019:** 43,237,328.-

**PUBLIC SECTOR**

| Spanish Agency for International Development Cooperation (AECID) 1,875,000.- |
| Local and Regional Administration 3,243,315.- |
| TOTAL PUBLIC SECTOR 5,118,315.- |

**INCOME RAISED** 42,996,056.-

**OTHER INCOME (2)** 241,272.-

**TOTAL INCOME 2019:** 43,237,328.-

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**ALLOCATION OF EXPENSES**

**Manos Unidas’ Aims: 89.2%**

- Awareness-raisin $2,416,770.-
- Development projects (3): $38,285,626.-
  - Projects: $36,156,474.-
  - Project management: $2,129,152.-

**TOTAL MANOS UNIDAS’ AIMS:** $40,702,396.-

**Promotion & Income Raising: 2.8%**

- Promotion and Income Raising $1,291,320.-

**Administration & Structure: 8.0%**

- Administration and Structure $3,623,501.-

**TOTAL EXPENSES 2019:** $45,617,217.

**DEFICIT 2019:** $-2,379,889.-

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**EXPENSES ALLOCATION**

- **Manos Unidas’ Aims: 89.2%**
- **Promotion & Income Raising: 2.8%**
- **Administration & Structure: 8.0%**
- **Development Projects: 83.9%**
- **Awareness-raising: 5.3%**
- **Promotion and Structure: 2.8%**

(1) Includes private donations, organisations and foundations, companies and anonymous entities.

(2) Includes extraordinary results, refund/cancellation of subsidies granted in previous years, positive exchange differences and applied provisions.

(3) This figure corresponds to the projects approved, plus the annuities of the different agreements supported by AECID.

* The 2019 deficit is offset by past campaign surpluses.

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**EXPENSES ALLOCATION CRITERIA**

- **MANOS UNIDAS’ AIMS:**
  - Awareness-raising costs: This contains the expenses of the Education for Development Area, as well as those allocated to this purpose by the Public Presence and Communication Area.
  - Project Costs: Includes the amount of the total number of projects approved in the year, plus management costs, personnel, auditing and financed project assessment evaluations.

- **OPERATING COSTS:**
  - Promotion & Income Raising: Includes the Public Presence and Communication Area expenses used for raising funds and advertising the Organisation’s activity.
  - Administration & Structure Expenses: These are the expenses generated by the Organisation’s management and administration.
The work we carry out to help the world’s poorest countries would be impossible without Manos Unidas’ friends and collaborators. A long list of volunteers, employees, members, individual and collective donors, companies, banks, associations and foundations support this work through donations, co-funding of development projects, sponsoring initiatives or by providing a range of services. The contribution of schools and parishes is especially relevant.

The list of entities that co-fund development projects are contained in our “Projects Book”, published alongside this Annual Report.

Manos Unidas would especially like to thank all the national, regional and local media (newspapers, magazines, radio and television channels) for broadcasting our messages and for the free publication and broadcasting of our announcements and spots.

Many, many thanks to you all
MANOS UNIDAS DELEGATIONS
(addresses)

15001 A CORUÑA
Marqués de Cerralbo, 11 bajo.
Tel. 981 205 659
02002 ALBACETE
Teodoro Camino, 6-5ª izda.
Tel. 967 212 315
28802 ALCALÁ DE HENARES (Madrid)
Via Complutense, 8 bis.
Tel. 918 833 544
03005 ALICANTE
Enriqueta Ortega, 11.
Tel. 965 922 298
04001 ALMERÍA
Ricardos, 9-1ª izda.
Tel. 950 276 780
24700 ASTORGA (León)
Martinez Salazar, 8-1ª.
Tel. 987 602 536
05001 ÁVILA
Plaza del Rastro, 2 bajo.
Tel. 920 253 993
06005 BADAJOZ
Avda. Antonio Masa, 11.
Tel. 924 248 951
22300 BARBASTRO (Huesca)
Juan de Lanuza, 6 bajo.
Tel. 974 315 614
08008 BARCELONA
Provença, 229-1ª, 1º.
Tel. 934 877 878
48005 BILBAO
Plaza Nueva, 4-3ª.
Tel. 944 795 886
09005 BURGOS
Clunia, s/n.
Tel. 947 220 687
10003 CÁCERES
General Ezpanda, 14-1ª.
Tel. 927 214 414
11001 CÁDIZ
Hospital de Mujeres, 26.
Tel. 956 214 972
12001 CASTELLÓN
San Luis, 15, entresuelo, 1ª A.
Tel. 964 228 858
51001 CEUTA
Plaza de África, s/n.
Tel. 956 511 253
13001 CIUDAD REAL
Cabalieros, 7-2ª planta.
Tel. 926 255 467
37500 CIUDAD RODRIGO (Salamanca)
Díez Taravilla, 15.
Tel. 923 482 035
14008 CÓRDOBA
Concepción, 4-1ª C.
Tel. 957 479 578
16002 CUENCA
Avda. República Argentina, 27.
Tel. 969 222 022
15402 FERROL (A Coruña)
Magdalena, 153-1ª dcha.
Tel. 981 300 318
28901 GETAFE (Madrid)
Almendro, 4-2ª. Tfn. 916 838 985
17002 GIRONA
S. J. Bautista La Salle, 19-2ª, 2ª.
Tel. 972 200 525
18009 GRANADA
Plaza Campillo, 2-5ª G y H.
Tel. 958 226 620
19005 GUADALAJARA
Avda. Venezuela, 9 – Col. Sanz Vázquez
Tel. 949 218 220
18500 GUADIX (Granada)
Pº. Ismael González de la Serna, 1 bajo
Tel. 956 663 932
21004 HUELVA
Dr. Cantero Cuadrado, 1-1ª planta sala 7.
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22002 HUESCA
Plaza de la Catedral, 8.
Tel. 974 226 556
07800 IBIZA
Pedro Francés, 12-2ª.
Tel. 971 529 803
22700 JÁCAR (Huesca)
Seminario, 8-3ª.
Tel. 974 362 251
23007 JAÉN
Maestro Bartolomé, 7 dpdo.
Tel. 953 250 114
11402 JEREZ DE LA FRONTERA (Cádiz)
Sevilla, 53.
Tel. 956 180 156
35003 LAS PALMAS DE GRAN CANARÍA
Ángel Guerra, 26 bajo.
Tel. 928 371 307
24003 LEÓN
Sierra Pambley, 6-3ªC.
Tel. 987 248 408
25002 LLEIDA
Blondel, 11-2ª.
Tel. 973 269 104
26004 LOGROÑO
Obispo Fidel García, 1.
Tel. 941 247 888
27001 LUGO
Cruz, 18-1ª.
Tel. 982 255 567
28008 MADRID
Martín de los Heros, 21-2ª.
Tel. 915 221 783
07701 MAHÓN (Menorca)
Carrera del Mirador de ses Monges, 1.
Tel. 971 369 936
29015 MÁLAGA
Strachan, 6-3º izda.
Tel. 952 214 447
30001 MURCIA
Pza. Beato Andréis Hibernum, 1 entlo. izda.
Tel. 968 214 029
32004 ORENSE
Mestre Vide, 2, bajo.
Tel. 988 233 782
33003 OVIEDO
San Isidoro, 2 bajo.
Tel. 985 203 161
34001 PALAISCOS
Gil de Fuentes, 12-2ª izda.
Tel. 979 752 121
07001 PALMA DE MALLORCA
Seminario, 4.
Tel. 971 718 911
31006 PAMPLONA
Avda. Baja Navarra, 64-1ª.
Tel. 948 210 318
10600 PASEO (Cáceres)
Las Veras, 3.
Tel. 927 421 707
36003 PONTEVEDRA
Peregrina, 50 entreplanta.
Tel. 986 850 812
37002 SALAMANCA
Pº de las Carmelitas, 87-91-1ªA.
Tel. 923 261 547
20005 SAN SEBASTIÁN
Loyola, 15-3ª izda.
Tel. 943 424 510
08980 SANT FELIÚ DE LLOBREGAT
(Barcelona)
Armenteres, 35-3ª.
Tel. 936 327 630 ext. 57
38002 SANTA CRÚZ DE TENERIFE
Pérez Galdós, 26-3ª dcha.
Tel. 922 243 442
39001 SANTANDER
Rudasal, 5-2ª dcha.
Tel. 942 227 807
15701 SANTIAGO DE COMPOSTELA
(A Coruña)
San Pedro de Mezonzo 26-bis, 1ºB.
Tel. 981 584 966
40001 SEGÓVIA
Seminario, 4 bajo.
Tel. 921 460 271
25700 SEU D’URGELL (Lleida)
Patí Pau, 1-5.
Tel. 973 351 266
41004 SEVILLA
Plaza Virgen de los Reyes, s/n.
Tel. 954 227 568
08600 SOLSONA-BERGA (Barcelona)
Castellar del Riu, 1.
Tel. 617 273 664
42002 SORIA
San Juan, 5-1ª.
Tel. 975 231 490
50500 TARAZONA-CALATAYUD
(Zaragoza)
Ramón y Cajal, 6-4ª.
Tel. 976 889 514
43001 TARRAGONA
Rambla Nova, 11 esc. B, 1º.
Tel. 977 244 078
TERRASSA (Barcelona)
Durán y Sors, 11.
Tel. 937 637 106
44001 TERUEL
Yagüe de Salas, 18 bajo.
Tel. 978 611 845
45002 TOLEDO
Trinidad, 12.
Tel. 925 229 911
43500 TORTOSA (Tarragona)
Mercaders, 2 bajo.
Tel. 977 511 428
46003 VALENCIA
Avellanías, 14 bajo.
Tel. 963 919 129
47002 VALLADOLID
Simón Aranda, 13-19.
Tel. 983 305 065
08500 VIC (Barcelona)
Ronda de Camprodón, 2.
Tel. 938 861 555
36204 VIGO (Pontevedra)
Vázquez Varela, 54-2ª B.
Tel. 986 426 696
01004 VITORIA (Álava)
Fueros, 6-1ª izda.
Tel. 945 231 179
49003 ZAMORA
Plaza del Seminario, 2.
Tel. 980 532 091
50001 ZARAGOZA
Plaza de la Seo, 6-2ª planta.
Tel. 976 291 879